



# Organizational Behaviour

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With solid coverage of theory, research, and practice, the third edition of Organizational Behavior provides the foundation for understanding micro and macro theories of organisational behaviour. New themes in this edition include international diversity, TQM, alternative work strategies, motivation and leadership. Features: \* Each chapter includes an opening vignette, Inside Look section, OB Focus section, key word summary with definitions in a glossary, and review and discussion section. \* After each major section there is a video case and set of cases. \* Micro progression of chapter topics. New to this edition: \* All box items and opening vignettes have been updated or revised to tie them more closely to the chapter discussions. \* Three chapters on motivation cover employee empowerment, self-directed work teams and total quality management. \* New coverage of employee commitment, and organizational citizenship behaviors. \* New and emerging topics include impact of demographic diversity, organizational entry and socialization, careers, emotional labour, dominant culture, employee jealousy and envy, and self-efficacy. \* Expanded treatment of cognitive and affective processes including judgemental heuristics and biases, negative affectivity, organizational commitment, job involvement, stepladder technique, leadership and intelligence, and social loafing. \* Two chapters on leadership (10 and 11) cover topics such as charisma, team leadership, cognitive style, and a model for managing the leadership process. \* Contains expanded coverage of leadership, cognitive resource theory, social influence, international issues, stress and wellness, and effective communication. \* Over 50 new terms added to this edition.

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